

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH – PLANNING DIVISION CULTURAL COMPETENCY COMMITTEE MEETING

Date: November 10, 2010

Present: Sylvia Guerrero, Rebecca Hall, Martin Jones (via phone), Ann Lee (via phone), Ruby Quintana (for Anahid Assatourian and Leticia Ximenez), James Randall, Kimberly Spears, Tammi Robles

Absent: Ilda Aharonian, Anahid Assatourian, Kelli Blanchfield, Sandra Chang-Ptasinski, Keren Goldberg, Diane Guillory, Adrienne Hament, Julie Ho, Naga Kasarabada, Rose Lopez, Kumar Menon, Krista Scholton), John Sheehe, Karen Sprague, Albert Thompson, Leticia Ximenez

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions	Attendee introductions
Review of Minutes	October 13, 2010 minutes approved and seconded as written.
Announcement	<p>Translation of Form list submitted to EMT has been approved. Money has been allocated to have all the forms translated into all 10 (Chinese/Mandarin/Cantonese are translated into Common Chinese) threshold languages. The request will be going out to bid to three (3) agencies and once the bid is approved, the work will begin. There is no definite completion date since there needs to have a 2 tier review done by consumers/family members.</p> <p>Suggestion that if there is any money available if it would be possible to hire professional reviewer to minimize effort in locating consumer/family member volunteers.</p> <p>Translated material will also be done at a 6th grade reading level.</p>
Action Items	<ul style="list-style-type: none"> eNews Bulletin CC Item – First piece should be an introduction to Culture, what is Cultural Competency and what the Cultural Competency Committee is and what the Committee is trying to accomplish. Maybe do upcoming topics to be discussed. Tie in events/activities in each Service Area that is cultural in nature. <p>This can be a tool to show there is more to culture; it is not just race and language. Question if Veterans could be considered a culture and yes, they are as are a few other</p>

	<p>overlooked categories like Migrant populations and Incarcerated person. Need to make people aware that culture relates to age, gender, socio-economic status, etc.</p> <p>Martin Jones suggested extracting information from the CC Plan that covers the role of culture in the department and what the committee is trying to do. He also stated that every year SA 1 does an event around Black History Month but tailor towards working with African-American families and consumers and they are in the midst of planning the event now and as soon as more details are available, Martin will inform when more information is available so that it can be included in the January bulletin. Another good idea is to mention what else is out there like Hispanic Heritage Month.</p> <ul style="list-style-type: none"> • Productivity & Investment Fund – Keren Goldberg was not available for presentation
<p>Updates</p>	<ul style="list-style-type: none"> • CC Plan – about 75% finished; sent out a District Chief's survey and received the preliminary results, mostly looking at what is the County's written plan for linkage or referral of Limited English Proficiency clients that walk through the door. Sent a survey to 130+ legal entities and 91 responded and completed. This survey is to see if they have any programs that are tailored for ethnic or minority populations. DMH has been struggling to find these programs that might be limited to one clinic but would address targeting disparities in these populations. Consultant is beginning write up. <p>Discussion followed as currently SA 6 is struggling with a case with a TAY FSP client who is hearing impaired. Went through ACCESS but will only provide interpretive services for medication appointment and therapy appointments. The issue is this client wants to attend groups and outings but no interpretive services can be found to assist the agency and the client refuses not to go even when notified of the challenges of not having interpreter available. Even for crisis, there are no interpretive services for deaf/hard of hearing.</p> <ul style="list-style-type: none"> • Talking Points for QIC – Jim Randall asked about the status of creating talking points for presentation at the monthly SA QIC meetings. Kimberly, being the SA 6 QIC Chair, breaks up her meetings into 3 parts: QI, QA and Cultural Competency. Anything that is discussed in the committee as far as training or what is being done like the moving forward with the translation of forms; she makes it separate from QI and QA. <p>Survey of who on the committee attend the QIC: Anahid Assatourian is the SA 4 QIC Liaison; Ann Lee attends SA 8 and what she does is whatever is covered at the monthly QI Division meeting (usually have a Cultural Competency item on agenda) and uses that and</p>

	<p>puts that information on the SA 8 agenda as well; James Randall attends SA 2; Sylvia Guerrero attends SA 7; SA 1 is attended at times by Martin Jones and if he can not attend, he sends someone in his place to ensure the information is passed along. Rebecca will make talking points that can be very general just so that Cultural Competency and the work being done is in the forefront which can also be a springboard in conversation for Cultural Competency needs at SA QIC level. This might also encourage SA participation at CCC meetings.</p> <ul style="list-style-type: none"> • New Census Data – Rebecca read recent articles that state the multiracial category is the fastest growing category on the new census and make up 5% of the population which is a 3.5% raise from 10 years ago.
CC Trainings	Listed on Agenda
Next Meeting	<ul style="list-style-type: none"> • Wednesday, December 8, 2010, 1:30pm to 3:30 pm 695 S. Vermont Ave, 15th Floor Glass Conference Room

Respectfully Submitted,